

June 12, 2006

Mr. Jamie Baillie
3-42 Saranac Blvd
North York, ON M6A 2G5

Re: 70015408 Glorb Internet Services

Dear Mr. Baillie:

We received your correspondence regarding the above company. We regret to inform you that the Better Business Bureau can no longer pursue your complaint with the company. The case has been reviewed again and was found to contain issues that are out of the BBB's purview.

Please understand the BBB's dispute resolution services are designed to help consumers and business resolve complaints that may arise regarding a marketplace transaction. In doing so, we request and review written documents like contracts, receipts, checks, warranties, policies, ect., in order to determine whether a firm has met the terms and conditions of a business transaction.

Furthermore, your case has been reviewed and was found to contain inappropriate language or statements. While complaints often express angry sentiments, the Bureau does not accept complaints that contain abusive language or threats of a serious nature. Therefore, at this time, this complaint will not be reflected on the business record with the Better Business Bureau.

Tom Wilson
Dispute Resolution Consultant
Better Business Bureau serving Central Ohio
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